

# CONCORDIA

Bound by trust



## Checking Invoices

### Taking a closer look pays off

Are your medical and hospital invoices correct? We help you make sure they are.



Save doubly

Thanks to lower cost sharing and premiums



CHF 230 millions

The amount CONCORDIA saves every year by checking invoices



Thank you

For your valuable assistance!

# Rückforderungsbeleg

Release ■ 4.0

**M**

<b>Dokument</b>	■ 1174296146 19.03.2007 09:26:52		<b>Seite</b> ■ 1
<b>Rechnungssteller</b>	EAN-Nr. ■ 2000123456789	Dr. med. Peter Muster, Seestrasse 120, 6000 Luzern	
	ZSR-Nr. ■ A123456	Tel: 041 122 22 20 Fax: 041 122 22 19	Email: Peter.Muster@hin.ch
<b>Leistungserbringer</b>	EAN-Nr. ■ 2000123456789	Dr. med. Peter Muster, Seestrasse 120, 6000 Luzern	
	ZSR-Nr./NIF-Nr. ■ A123456	Tel: 041 122 22 20 Fax: 041 122 22 19	Email: Peter.Muster@hin.ch
<b>Patient</b>	Name ■ Muster	EAN-Nr. ■	
	Vorname ■ Monika		
	Strasse ■ Dorfstrasse 27		
	PLZ ■ 6000		
	Ort ■ Luzern		
	Geburtsdatum ■ 28.03.1964		
	Geschlecht ■ F		
	Unfalldatum ■	Frau	
	Unfall-/Verfüg.Nr. ■	Monika Muster	
	AHV-Nr. ■	Dorfstrasse 27	
	Versicherten-Nr. ■	6000 Luzern	
	Betriebs-Nr./Name ■		
	Kanton ■ LU		
	Rechnungskopie ■ Nein		
	Vergütungsart ■ TG		
	Gesetz ■ KVG		
	Behandlungsgrund ■ Krankheit		
	Behandlung ■ 05.02.2007	Rechnungs-Nummer ■ 000300	
	Erbringungsort ■ Praxis	Rechnungs-/Mahndatum ■ 19.03.2007	
<b>Auftraggeber</b>	EAN-Nr./ZSR-Nr. ■		
<b>Diagnose</b>	■ ■ N9		
<b>EAN-Liste</b>	■ 1/2000123456789		
<b>Bemerkung</b>			

Datum	Tarif	2 Tarifziffer	3 Bezugsziffer	Si	St	4 Anzahl	5 TP AL / Preis	f AL	6 TPW AL	7 TP TL	f TL	8 TPW TL	A	V	P	M	Betrag
■ 05.02.2007	001	00.0010	1			1,00	9,57 1,00	0,80	0,80	1,00	0,80	1 1				0	14,21
<b>Konsultation, erste 5 Min. (Grundkonsultation)</b>																	
■ 05.02.2007	001	00.2520	1			1,00	120,00 1,00	0,80	0,80	1,00	0,80	1 1				0	96,00
<b>Notfall-Inkonvenienz-Pauschale B, Mo-So 19-22, Sa 12-19, So 7-19</b>																	
■ 05.02.2007	001	00.2530	00.0010	1		1,00	0,00 0,25	0,80	0,80	0,00	0,80	1 1				0	1,91
<b>+ Konsultation, jede weiteren 5 Min. (Konsultationszuschlag)</b>																	
■ 05.02.2007	001	00.0020	00.0010	1		2,00	9,57 1,00	0,80	0,80	1,00	0,80	1 1				0	28,41
<b>(+) %-Zuschlag für Notfall B, Mo-So 19-22, Sa 12-19, So 7-19</b>																	
■ 05.02.2007	001	00.2530	00.0020	1		1,00	0,00 0,25	0,80	0,80	0,00	0,80	1 1				0	3,83
<b>+ Konsultation, letzte 5 Min. (Konsultationszuschlag)</b>																	
■ 05.02.2007	001	00.0030	00.0010	1		1,00	4,78 1,00	0,80	0,80	1,00	0,80	1 1				0	7,10
<b>(+) %-Zuschlag für Notfall B, Mo-So 19-22, Sa 12-19, So 7-19</b>																	
■ 05.02.2007	001	00.2530	00.0030	1		1,00	0,00 0,25	0,80	0,80	0,00	0,80	1 1				0	0,96
<b>14 Flumucil Granulat Sach. 100 mg 30 Sach.</b>																	
■ 05.02.2007	400	1325046				1,00	7,85									0	7,85

■ PFL	9	Tarmed AL	12	129,50	(161,86)	Physio	0,00	MiGeL	0,00	Übrige	0,00
		Tarmed TL	13	22,95	(28,67)	Labor	0,00	Medikamente	7,85	Kantonal	0,00
■ Gesamtbetrag	CHF	160,25	11			davon PFL	160,25	Anzahlung	0,00	Fälliger Betrag	160,25
■ MWSt.Nr.											
Code	Satz	Betrag	MWSt								
■ 0	0,00	160,27	0,00								
<b>Total</b>		<b>160,25</b>	<b>0,00</b>								

6900000160257>961893000000000030000000006+ 010099999>

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# Checking Invoices

## Taking a closer look pays off

Here is how you can check your invoices:

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- 1 **Date of treatment: Are the specified dates consistent with the dates in your appointment book?**
- 2 **Tariff number: Is this medicine or a consultation?**
- 3 **The amount invoiced per tariff position:**
  - Is the duration of the consultation that has been invoiced correct?
  - Did you receive the number of packages of medicine or materials mentioned?
  - Were the invoiced benefits (e.g. an X-ray examination ) rendered?
- 4 Charge point of the medical service
- 5 Charge point value of the medical service
- 6 Charge point of the technical service
- 7 Charge point value of the technical service
- 8 Amount of each tariff position; sum of the medical and technical services  
(number x charge points x charge point value)
- 9 Individual totals for the different areas in CHF
- 10 **Emergency surcharge: During the specified time, did you have an emergency treatment?**
- 11 Total amount of the invoice
- 12 Medical services
- 13 Technical services
- 14 Medicines and medical aids

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### Explanations

KVG/LAMal = Swiss Federal Law on Health Insurance

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# Checking Invoices

## Taking a closer look pays off

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### **I found a mistake in the invoice. What should I do now?**

The best thing to do is to make a note on a separate sheet of paper and send this together with the copy of the invoice to your CONCORDIA agency.

If you have any uncertainties, please give us a call at 041 228 01 11. Our team of specialists for checking and controlling benefits would be happy to assist you.

### **The doctor/hospital has sent the invoice directly to CONCORDIA, and I did not receive a copy. What can I do?**

You can ask directly your doctor or hospital for a copy of the invoice.

### **How can I receive a copy of the invoice from my doctor or hospital in the future?**

Fill out the coupon below and give it to the doctor/hospital. In the future, you will automatically receive a copy of the invoice. Please forward the copy of the invoice to CONCORDIA only in the event that you detect discrepancies.

**CONCORDIA**

Bound by trust

Bundesplatz 15 · 6002 Lucerne · Phone +41 (0)41 228 01 11  
info@concordia.ch · www.concordia.ch

A.30.E.01 (07/17)

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### **I would like to receive a copy of the invoice in the future.**

In the future, I would like to receive a copy of invoices that are sent directly to my health insurance provider automatically by mail to my address. I myself am responsible for the sensitive handling with information of invoice copies sent to this address.

Ms.  Mr.

Date of birth

First name

Surname

Street, n°

Postal code, town

Location, date

Signature

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