



concordiaMed

+41 41 210 02 50

concordiaMed – whenever, wherever. In the event of medical concerns or uncertainties, qualified experts advise you by telephone and organise help in the event of an emergency.

With concordiaMed, insured persons receive medical care round the clock as well as further instructions on how to proceed or to treat oneself at home – free of charge.



Consultation and advisory service

Free medical advice by telephone – round the clock



Best quality

Advice from medical experts and specialists. Data protection and medical confidentiality guaranteed



Emergency service

Organisation of help in case of emergency – round the clock

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With concordiaMed, insured persons always receive a professional answer, personally and at no cost. For this purpose, medical experts question you in a structured manner, and you receive instructions for further steps or for self-treatment. In case of emergency, concordiaMed organises immediate medical care – round the clock.

Here is what concordiaMed offers:

- Round-the-clock emergency service worldwide
- Organisation of help in the event of an emergency
- Round-the-clock health advice provided by medical experts
- Concrete instructions on how to proceed or to treat oneself at home
- One-on-one advice regarding generic medicine
- Advice regarding complementary medicine as a method of self-treatment
- Personal vaccination and travel advice

Data protection guaranteed

The medical advice arranged by concordiaMed is only available to clients of CONCORDIA. Consultations are subject to medical confidentiality. The medical data are not passed on by concordiaMed.

Emergencies abroad

concordiaMed is also happy to help in the event of emergencies abroad.

Best service

For all questions regarding your health insurance (questions, for example, regarding the policy, premium, products or notification of a change of residence), please contact your local CONCORDIA agency.

Further information: www.concordia.ch/en/concordiamed

This leaflet is provided for informational purposes and does not represent a binding offer.

CONCORDIA
your health, our priority

Bundesplatz 15 · 6002 Lucerne · Phone +41 41 228 01 11
info@concordia.ch · www.concordia.ch