

# CONCORDIA

Bound by trust



## Direct Debit Bank (LSV) or Post Office (DD)

Never again transfer money yourself or modify standing orders – have your premiums debited directly via the bank with LSV or the post office with DD.

More time for the important things in life. When you have your premiums debited via LSV or DD, you have no hassles at all, none in terms of time or money.



No hassles

No effort – Premiums are automatically debited and adjusted in the event of changes



No risks

Full control – Possibility to object to charges within 30 days



No costs

Save on postal or bank fees – LSV and DD are free

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# Direct Debit Bank (LSV) or Post Office (DD)

You would like to pay your premiums without effort and paper invoices? Then use the direct debit procedure with either LSV or DD. To apply, please complete the attached form.

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## Your advantages and important information at a glance

- No more paper invoices (please continue to pay any paper invoices already received with the pay-in slip).
- Premiums are always debited on the last work day of the month.
- You may object in writing to a debit within 30 days at your post office or bank.
- Premiums are refunded over the same bank account or postal account.
- If a debit cannot be executed, you will receive a notice from CONCORDIA including a pay-in slip.
- Reductions or increases in premiums are automatically considered with the debiting.
- Cost-sharing payments under CHF 5 will either be settled with the next premium invoice and debited by LSV/DD or requested to be paid together with further cost-sharing payments by pay-in slips. \*

\* Regarding cost-sharing payments (invoicing of the deductible and retention fee), you will further receive pay-in slips beginning at CHF 5.

## Just register

LSV form: Please send this completed and signed form directly to your bank.

DD form: Please send this completed and signed form to CONCORDIA in the enclosed, pre-stamped envelope.

If you have any questions, please contact the CONCORDIA agency near you.

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