

CONCORDIA

Bound by trust



Checking Invoices

Taking a closer look pays off

Are your medical and hospital invoices correct? We help you make sure they are.



Save doubly

Thanks to lower cost sharing for you and lower premiums for all



CHF 332 millions

The amount CONCORDIA saves every year by managing benefits and checking invoices



Thank you

Your assistance is valuable!

Rückforderungsbeleg

Dokument	Identifikation	12345678	05.10.2020 11:05:15	Seite 1
Rechnungssteller	GLN-Nr. (B)	2000123456789	Dr. med. Peter Muster	Tel:
Leistungs-erbringer	ZSR-Nr. (B)	A123456	Seestrasse 120, 6000 Luzern	Fax:
	GLN-Nr. (P)	2000123456789	Dr. med. Peter Muster	Tel:
	ZSR-Nr. (P)	A123456	Seestrasse 120, 6000 Luzern	Fax:
Patient	Muster Monika, 28.03.1964			

Patientendetails	Name	Muster	GLN-Nr.
	Vorname	Monika	
	Strasse	Dorfstrasse 27	
	PLZ	6000	
	Ort	Luzern	
	Geburtsdatum	28.03.1964	Monika Muster
	Geschlecht	W	Dorfstrasse 27
	Unfalldatum		6000 Luzern
	Unfall-/Verfügungsnr.		
	AHV-Nr.		
	VEKA-Nr.		
	Versicherten-Nr.		
	Kanton	LU	
	Kopie	Nein	
	Vergütungsart	TG	Kostengutsprache-Datum/-Nr.
	Gesetz	KVG	Rechnungs-Datum/-Nr. 18.08.2020 / 123456
	Vertrags-Nr.		Mahn-Datum/-Nr. /
	Behandlung/Tage	21.07.2020 - 21.07.2020 /	APID / ACID /
	Behandlungsart	Ambulant	Behandlungsgrund Krankheit
	Hospitalisierung		Austrittsabteilung
	Eintrittsart		Versicherungsklasse
	Leistungserbringertyp		Eintrittsindikation
	Aufnahmeart		Spitalkostenbeitrag
	Entlassungsart		Abklärung Garant
	Betriebs-Nr./Name		
	Rolle / Ort	/ Praxis	

Zuweiser	GLN-Nr./ZSR-Nr.	/
Diagnose	N9	
GLN-Liste	1/2000123456789	
Bemerkung		

1	2	3	4	5	6	7	8										
Datum	Tarif	Tarifziffer	Bezugsziffer	Si	St	Anzahl	TP AL / Preis	f AL	TPW AL	TP TL	f TL	TPW TL	A	V	P	M	Betrag
21.07.2020	001	00.0010		1		1.00	10.42	1.00	0.82	8.19	1.00	0.82	1	1	1	0	15.26
Konsultation, erste 5 Min. (Grundkonsultation)																	
21.07.2020	001	00.0015	00.0010	1		1.00	10.88	1.00	0.82	0.00	1.00	0.82	1	1	1	0	8.92
+ Zuschlag für hausärztliche Leistungen in der Arztpraxis																	
21.07.2020	001	00.0020	00.0010	1		1.00	10.42	1.00	0.82	8.19	1.00	0.82	1	1	1	0	15.26
+ Konsultation bei Personen über 6 Jahren und unter 75 Jahren, jede weiteren 5 Min. (Konsultationszuschlag)																	
21.07.2020	001	00.0030	00.0010	1		1.00	5.21	1.00	0.82	4.10	1.00	0.82	1	1	1	0	7.63
+ Konsultation, letzte 5 Min. (Konsultationszuschlag)																	
21.07.2020	001	00.0415		1		1.00	10.42	1.00	0.82	9.34	1.00	0.82	1	1	1	0	16.20
Kleine Untersuchung durch den Facharzt für Grundversorgung bei Personen über 6 Jahren und unter 75 Jahren, pro 5 Min.																	
21.07.2020	001	00.0510		1		1.00	10.42	1.00	0.82	8.19	1.00	0.82	1	1	1	0	15.26
Spezifische Beratung durch den Facharzt für Grundversorgung bei Personen über 6 Jahren und unter 75 Jahren, pro 5 Min.																	
21.07.2020	001	00.2510		1		1.00	50.00	1.00	0.82	0.00	1.00	0.82	1	1	1	0	41.00
9 Notfall-Inkonvenienzpauschale A, Mo-Fr 7-19, Sa 7-12																	
21.07.2020	402	7680561890512		1		1.00	20.35		1.00				1	1	1	0	20.35
10 Cetallerg Sandoz Tabl 10 mg 30 Stk																	

MWSt Nr:		Anzahlung:	0.00	Gesamtbetrag:	139.90
Währung:	CHF	Mahngebühren:	0.00	davon PFL:	139.90
IBAN:				Fälliger Betrag:	11 139.90

Checking Invoices

Taking a closer look pays off

Here is how you can check your invoices:

-
- 1 **Date of treatment: Are the specified dates consistent with the dates in your appointment book?**
 - 2 **Tariff number: Is this medicine or a consultation?**
 - 3 **The amount invoiced per tariff position:**
Is the duration of the consultation that has been invoiced correct?
Did you receive the number of packages of medicine or materials mentioned?
Were the invoiced benefits (e.g. an X-ray examination) rendered?
 - 4 Charge point of the medical service
 - 5 Charge point value of the medical service (varies from canton to canton)
 - 6 Charge point of the technical service
 - 7 Charge point value of the technical service (varies from canton to canton)
 - 8 Amount of each tariff position; sum of the medical and technical services
(number x charge points x charge point value)
 - 9 **Emergency surcharge: During the specified time, did you have an emergency treatment?**
 - 10 Medicines and medical aids
 - 11 Total amount of the invoice

Explanations

KVG/LAMal = Swiss Federal Law on Health Insurance



Checking Invoices

Taking a closer look pays off

I found a mistake in the invoice. What should I do now?

The best thing to do is to make a note on a separate sheet of paper and send this together with the copy of the invoice to your CONCORDIA agency.

If you have any uncertainties, please give us a call at +41 41 228 01 11. Our team of specialists for checking and controlling benefits would be happy to assist you.

The medical service provider has sent the invoice directly to CONCORDIA, and I did not receive a copy. What can I do?

Invoices sent directly to CONCORDIA by medical service providers can be accessed digitally in the myCONCORDIA customer portal – anytime, anywhere. Otherwise, you can ask your medical service provider, i. e. your doctor or hospital, for a copy of the invoice.

How can I receive a copy of the invoice from my medical service provider in the future?

The invoices are available in the myCONCORDIA customer portal. Otherwise, you can fill out the coupon below and give it to your doctor or hospital. In the future, you will receive – automatically and at no cost – a copy of the invoice. The document is intended for your records. Please forward it to CONCORDIA only in the event that you detect discrepancies.

CONCORDIA

Bound by trust

Bundesplatz 15 · 6002 Lucerne · Phone +41 41 228 01 11
info@concordia.ch · www.concordia.ch

A.30.E.02 (03.21)

I would like to receive a copy of the invoice in the future.

In the future, I would like to automatically receive a copy of invoices that are sent directly to my health insurance provider by mail to my address. I myself am responsible for the sensitive handling with information of invoice copies sent to this address.

Ms. Mr.

Date of birth

First name

Surname

Street, n°

Postal code, town

Location, date

Signature
